



**PRORESULTS**  
PHYSICAL THERAPY

**Patient Commitment & Missed Appointment Policy**  
(Cancellation / No Show / Late Policy)

**Our Commitment to You**

At ProResults Physical Therapy our mission is to demonstrate integrity and compassion while providing the utmost quality in physical therapy care so that each individual, their families, and the community may be able to live happy and well.

**Your Commitment to Physical Therapy**

Every patient comes to therapy with unique circumstances and needs. Each individual's treatment is personalized by your therapist by creating a specific plan to meet those goals and needs. In order to meet these goals, it is vital you attend all scheduled appointments.

**24-Hour Cancellation Policy**

A 24-hour notice is required for an appointment to be rescheduled. If you need to reschedule, please call our office to arrange for a make-up appointment in the same week of the original appointment.

**Please initial:**

\_\_\_\_\_ We ask for a 24-hour notice for any appointment cancellation. If you call to cancel your appointment after this time you will be subject to a \$25 fee.

\_\_\_\_\_ No show appointments will be charged a \$25 fee.

\_\_\_\_\_ ProResults Physical Therapy reserves the right to cancel your appointment if you are 15 or more minutes late.

*I have read and understand the patient financial responsibility & appointment policy and I agree to adhere to its terms. Altering this form in any way will not change the policy as outlined above by ProResults Physical Therapy.*

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Patient Name

Signature

Date